

BETTER BUSINESS BUREAU® OF SOUTH ALABAMA, INC.

June, 2000

TO: Better Business Bureau Members

After careful consideration, Genesis Telemanagement has been authorized by the Better Business Bureau's Board of Directors to present its services to our members as a new member benefit. Genesis Telemanagement is an off-site telecommunications management company whose services are designed to assist businesses in reducing their telecommunications expenditures.

This is an optional benefit, and you are under no obligation to participate. This is simply being presented as an additional benefit of BBB Membership.

If you have any questions, please feel free to call me at 433-BBB7.

Sincerely,

Dean E. Smith President/CEO